

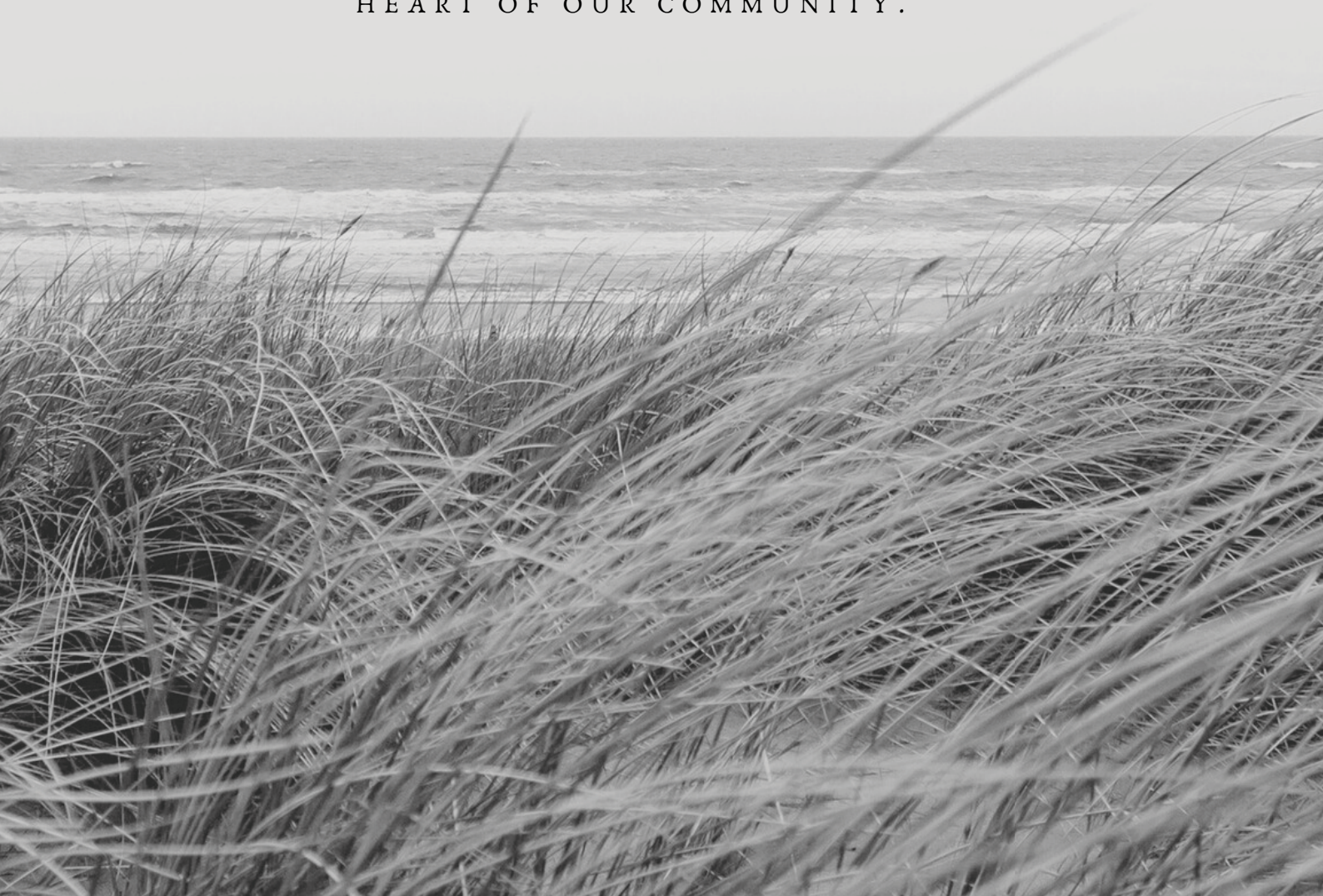
WEST COAST COMMUNITY SERVICES
ANNUAL REPORT 2018-19

*Let's make it
happen*



Our Special Recipe *since 1987*

OUR PURPOSE IS TO USE EXPERT LOCAL
KNOWLEDGE TO ENRICH THE HEALTH AND
HAPPINESS OF PEOPLE ON THE EYRE PENINSULA
BY PROVIDING PERSONALIZED AGED CARE
AND DISABILITY SUPPORT SERVICES IN THE
HEART OF OUR COMMUNITY.



trading as

WEST COAST HOMECARE

A taste of 2018-19

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WELLNESS & REABLEMENT**

**11 -YOUR RECIPE - HOME CARE
PACKAGES**

**12 - A FLEXIBLE BLEND - HOME &
COMMUNITY CARE**

13 - OUR NEW SELECTION - NDIS

SUPPORTING YOU TO LIVE LIFE YOUR WAY

CHAIPERSONS REPORT

JULIE LOW



West Coast Homecare has been facilitating care in the community for more than 30 years. Our people live local, work local and know local.

Board Members have continued to volunteer their time to support the organisation and provide effective governance to meet the many industry requirements. Some Board members have been involved since inception and we are pleased that their contributions are valued and will be acknowledged accordingly.

The operational structure continued to grow and adjust to meet the new developments required to deliver services in both the age care and the disability sector. Our team of dedicated staff continue to demonstrate their strong commitment to our organisational values and as a result we have seen an increase in Home Care Packages and NDIS services. Consumer and service provider engagement forums were well received in both Port Lincoln and Tumby Bay and provided positive feedback for ongoing improvement.

With the growth in services our financial position continues to improve with a positive end of year result for 2018-19.

In May 2019 the organisation completed a quality age care review and was assessed against the Home Care Standards and any other matters the quality assessors considered relevant. The auditors were satisfied that West Coast Homecare is meeting the Home Care Standards in respect of their services.

Our new visual identity signifies a bright new future with the flower representing new growth and development as the organisation embraces the many changes in the aged care and disability sectors. We absolutely wanted our new brand to reflect all of these mentioned attributes that reflect working with people to create a world where they live their best lives, right now.

The organisation's future will be built from current services with a focus and priority on age care, disability support services, wellness and re-ablement programs across Eyre Peninsula.

To improve local access to information and strengthen services in small communities two new office locations are being planned.

On behalf of the Board I would like to thank CEO Deanne Hartwig and her team for their strong commitment and hard work in strengthening our position as a significant local industry participant in the delivery of aged and disability care to Eyre Peninsula residents.

BOARD OF MANAGEMENT



Julie Low



Geoff Dodd



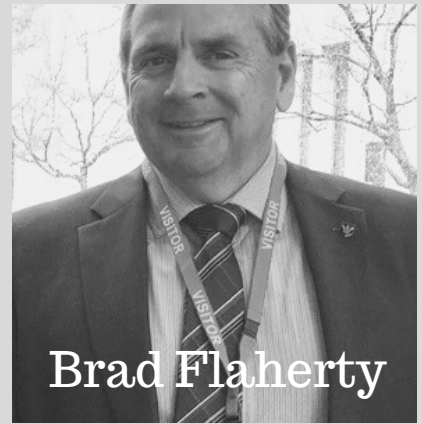
Kathy Dry



Vicky Wilkins



Sandra Andrew



Brad Flaherty



Brooke George



Community Engagement

We prioritise people above all else. Whether it is our staff, our customers, or our community, we are here to listen and respond to human needs and create long lasting networks of connection



CEO REPORT

DEANNE HARTWIG

The 2018-19 year has been one of continual improvement and progress to ensure that West Coast Homecare continues to be a local, reliable and quality choice in the age care and disability landscape on Eyre Peninsula. Our volunteer Board of Management have continued to grow with the changing age care and disability sectors.

Our team of dedicated staff are commended for their ongoing resilience while embracing the many sector changes and remaining committed to the core values of the organisation. Staff have continued to actively participate in identified upskilling activities and have attended workshops and participated on committees to ensure best practice is delivered by West Coast Homecare. Staff and service providers are described by customers as being radiant, engaging, happy, friendly, likeable, down to earth and part of the community which makes them feel comfortable. Our customers tell us that they enjoy being around those whose joy is contagious and invigorating - a feeling they get from the West Coast Homecare team. There has been a steady increase in our care coordination team and service providers to support the growth in Home Care Packages and the NDIS.

It is pleasing that our overall position in the age care and disability support market place continues to grow and our financial position shows two consecutive years of profit for the first time in many years and we project a surplus for /the 2019-2020 year.

West Coast Homecare is supporting the needs of the small rural communities in a flexible way that really does meet the needs of individuals accessing our services. Consumer Engagement Forums at both Tumby Bay and Port Lincoln were successful with feedback sought on how consumers would like to implement the new Age Care Quality Standards.

Our customer feedback shows that the service people receive from West Coast Homecare makes a difference to their quality of life with almost half of our customers hearing about us from friends or family.

Our new brand identity and website was launched in July 2018 and signifies a bright new future with the flower representing new growth and development as the organisation embraces changes to accommodate both the aged care sector and our introduction to the National Disability Insurance Scheme (NDIS).

We are looking forward to the start of a new journey for West Coast Homecare building on the strong foundations that will ensure our reputation continues to be our success. The essence of our new brand identity forms multiple interpretations to resonate with customers and families. We wanted it to be compelling enough to inspire employees and service providers and to be 'own able' providing differentiation from competitors that will persist through time. We absolutely wanted our new brand to reflect all of the above attributes that reflect working with people to create a world where they live their best lives, right now.

Our dedicated team support customers to create their own solutions and are adaptable to provide people with choices to access the best matched services and support, making people feel strong, healthy and full of energy. Local providers strive to create new opportunities to meet individual needs by adapting services to connect people to what they want to meet their own goals. We engage and register local business, contractors and suppliers to offer a selection of choices for consumers to deliver their care and support services at the time they prefer. These locally minded service providers and businesses brighten up the days of people they support and care for.

We held forums in Port Lincoln and Tumby Bay to acknowledge and value the contribution made by service providers who provide the daily support services to consumers. These forums were well received and as a result more forums are planned. This cohort of our workforce continue to provide client focused services suited to the individual's requirements

The Commonwealth Home Support Program (CHSP) has received expansion funding for Home Maintenance and Home Modifications and we strengthened our focus on supporting wellness and re-ablement approaches.

Wellness and Re-ablement (WRAP) approaches have included:

- Monkeyshine and Macaroon
- Individual Social Activities
- Home Safer Project

The Sector Support Program has continued to facilitate valuable training and development opportunities for the CHSP age care sector in Eyre and Western region.

Home and Community Care (HACC) services for adults with disability has continued with many clients transitioning into the NDIS during the year.

Ongoing development of NDIS services has continued with a gradual increase in participants with significant support provided to participants to negotiate their eligibility for NDIS and to develop their service plan. West Coast Homecare acknowledges the support of the National Disability Services and the Department State Development for their support with the NDIS Small Business Solutions Project that was finalised in October 2018. The project successfully strengthened the small business approach and built the capacity of the workforce to support small rural communities on Eyre Peninsula.

Age Care Accreditation against the Home Care Standards was held in May with all standards met and preparation for NDIS Practice Standards certification has commenced for the audit scheduled for October and November 2019.

The Tumby Bay Office lease agreement has been finalized with refurbishments progressing. We look forward to opening the office in the new financial year to provide access to the Tumby Bay client's and community.

This really is an exciting time for West Coast Home Care and we look forward to working with and supporting our small rural communities in creating the best possible lives for people to continue living in their own communities on Eyre Peninsula.

OUR TEAM

WE WORK LOCAL, LIVE LOCAL KNOW LOCAL

NAME	POSITION	FTE	Period of Employment
Deanne Hartwig	Chief Executive Officer	1.0	22 August 2016
Garry Hollands	Manager, Finance & Corporate Services	0.6	11 Oct 2016
Jillian Schultz	Acting Manager, Disability Support & NDIS	1.0	7 July 2016
Sharmane Cooper	Manager, Age Care Programs	1.0	3 May 2016
Gillian Mahoney	Manager, Quality, Risk & Safety	0.6	1 June 2017
Kate Eglinton	Manager, Community Engagement	0.6	20 March 2013
Karen Carlson	Senior Finance & Corporate Services Officer	1.0	19 August 2002
Jodi Vivian	Home Care Support Officer	1.0	19 October 2011
Ruth Franklin	Home Support Coordinator	Casual	15 February 2019
Libby Kenny	Care Coordinator Age Care	0.6	5 June 2018
Janet Sinclair	Home Support Coordinator	0.6	28 February 2019
Marion Baldwin-Brown	Home Support Coordinator	0.6	28 February 2019
Cathie Story	Home Care Support Officer	Casual	5 June 2017
Sally Westbury	Home Care Support Officer	Fixed Term Casual	14 February 2019 to 20 May 2019
Ruth Franklin	Project Manager NDIS Small Business Solutions	0.8 Fixed term	8 Jan 2018 to 14 February 2019
Bronwyn Hollands	Home Support Coordinator	Fixed term Casual	24 February 2019 to 14 May 2019
Jane Clements	Home Support Coordinator	0.6 Fixed term	16 July 2018 to 27 February 2019—Resigned
Suzanne Sutherland	Home Support Coordinator	0.6 Fixed term	6 November 2018 to 19 June 2019
Antonio Durante	Home Support Coordinator	0.6 Fixed Term	24 July 2018 to 15 August 2018—Resigned

We live in our local communities.

We strive to be leaders in care. We listen and learn, seeking continuous feedback from our customers, contractors and networks to deliver high quality services that meet the needs of local people.



Gill Mahoney, Garry Hollands, Jill Schultz & Deanne Hartwig



Libby Kenny & Deanne Hartwig

locally grown support services blended just the way you like it



Let's make it happen



Jodi Vivian & Karen Carlson



Deanne Hartwig & Jill Schultz



Gill Mahoney & Sharmane Cooper

Our menu

LOCAL AT HEART

WE CONNECT PEOPLE WITH THE BEST LOCAL SERVICES TO CULTIVATE GROWTH WITHIN THE EYRE PENINSULA.

PORT LINCOLN TUMBY BAY LOWER EYRE
FRANKLIN HARBOUR LOCK

AGE CARE & DISABILITY SUPPORT SERVICES

Commonwealth Home Support Program

Home Care Packages

Home and Community Care Disability Support

National Disability Insurance Services

MY Choices



COMMUNITY

Good ol' home support

COMMONWEALTH HOME SUPPORT PROGRAM

BASIC SUPPORT SERVICES FOR INDEPENDENT LIVING AT HOME AND IN THE COMMUNITY.

- DOMESTIC ASSISTANCE
- FOOD SERVICES
- PERSONAL CARE
- SOCIAL SUPPORT
- TRANSPORT
- FLEXIBLE RESPITE
- HOME MAINTENANCE
- GARDENING
- MINOR HOME MODIFICATIONS
- ALLIED HEALTH SERVICES



*A satisfying blend
just the way you like it*



Special Selections for wellness & reablement

LIVING SAFER AT HOME

Practical solutions to improve safety,
accessibility and independence in the home
and garden

A Home Safer Action Plan outlines the ingredients for living safer at home.

Home Safer Selections

- personal safety: personal alarm and key box
- house safety: smoke alarms and door locks
- yard safety – yard maintenance to reduce bush fire hazard
- safety pruning, yard clearance or lawn mowing where there are issues for client
- trip hazards, safety and access
- minor household repairs for living safer at home



COME WRAP WITH US

Wellness Re Ablement Program
Fun Friendship Flexibility Frivolity

MONKEYSHINE & MACAROONS

Based on circus moves the program aims to:

- Promote wellness and re-ablement
- Improve balance, strength, overall mobility and fitness
- Increase confidence in participating in physical activity
- Improve cognitive function (attention, concentration, executive functioning)
- Prevent falls
- Promote social connectedness
- Provide a fun environment
- Promote mental well-being (including strengthen self-esteem and confidence)
- Promote increased quality of life



Your Recipe

AGE CARE

Let's make it happen!

HOME CARE PACKAGES

The premium choice for older people to receive support in their own home and daily life

A special recipe of services designed by you for a coordinated package of services that's just right for you.

- Level 1 Basic Care
- Level 2 Low-level Care
- Level 3 Intermediate level Care
- Level 4 High level Care

Our friendly local coordinators support people to blend services together to design your own care plan.



A flexible blend of services

HOME & COMMUNITY CARE

This flexible blend will support

- Adults under 65 years with moderate severe or profound functional disability
- Unpaid carers of adults with moderate, severe or profound functional disability

Boasting a comprehensive, coordinated and integrated range of basic maintenance and support selections people can choose from:

- Domestic Assistance
- Home Maintenance
- Personal Care
- Respite Care
- Social Support
- Transport



Our new selection

since February 2018

NATIONAL DISABILITY INSURANCE SCHEME

NDIS

We facilitate unique and personalised support services tailored to support people to live their life.

When people are accepted for NDIS support, we provide choices to make the best use of your funding.

Our role is simply to listen, give you advice and simplify the process.





FINANCE MANAGER REPORT

GARRY HOLLANDS

The 2018/19 financial year has continued to be both a challenging and rewarding year for West Coast Homecare.

West Coast Homecare has completed the year with an excess of Income over Expenditure of \$43,855 which represents a slight deterioration over the 2017/18 profit of \$54,739 however this is still pleasing as it represents consecutive profits for the first time in many years.

Previous years financial performance has been:

2013/14	\$26,759 Profit
2014/15	\$63,492 Loss
2015/16	\$145,316 Loss
2016/17	\$96,770 Loss
2017-18	\$54,739 Profit

This financial year is the second year in which West Coast Homecare has operated as a Home Care Package Service provider in our own right. Accordingly, Home Care Packages were a major source of revenue during the year and is evidence of our desire to diversify our sources of revenue in future years. Package revenue totalled \$768,565 which was very pleasing. Further growth is anticipated in this revenue source during the 2019/20 financial year as we continue to grow our package numbers through brand awareness and word of mouth referrals.

Congratulations must be passed on to Sharmane, and Libby in particular who worked hard to generate the growth in package numbers during the year.

This financial year also saw the emergence of West Coast Homecare as a major supplier of services to clients under the National Disability Insurance Scheme (NDIS). During the year our participant numbers grew to 23. Accordingly, NDIS has become a major source of revenue to West Coast Homecare and in 2018/19 it totalled \$335,004. Congratulations must go to Jill who oversaw the growth in NDIS services. It is expected that this source of revenue will continue to grow in 2019/20 although just how strongly is a great unknown.

We remain highly regarded by our clients and the community in general and accordingly we have continued to invest in Care Coordinator staff as we strive to ensure our services meet our client's needs and are of the highest standard. Accordingly our wages expense has increased by 33% to \$791,169 (\$591,087). Over the past two years our revenue sources have continued to diversify through the Home Care Packages and NDIS programs and I am now feeling much more comfortable about our financial future in a very competitive environment. We have achieved our previously stated aim of diversification of our revenue streams and this will assist us to weather competitive shocks as we move forward.

Thank you to Karen Carlson & Jodi Vivian for their continued guidance and support during another very busy year.

In summary 2018/19 was a strong year for our business as we made successive operating profits and continued to diversify our revenue streams. We anticipate making a surplus in 2019/20.

ANNUAL FINANCIAL REPORT 2018/2019

WEST COAST COMMUNITY SERVICES INC INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 30TH JUNE, 2019

2018	<u>INCOME</u>	2019
878,203.84	CHSP - over 65 Grant	908,593.32
97,034.70	HACC - under 65 Grant	96,562.00
315,838.45	Home Care Packages	768,565.44
14,332.74	National Disability Insurance	335,004.13
117,493.08	NDIS Small Business Solutions Grant	30,506.92
4,500.00	ACE Grant	-
80,188.75	Client Contributions CHSP over 65	96,453.54
8,195.50	Client Contributions HACC under 65	7,395.00
59,112.95	Country Health Connect - Service Delivery	3,648.00
140,510.97	Disability SA - ISS - Service Delivery	17,691.96
30,556.50	Helping Hand - Service Delivery	13,515.50
6,841.75	My Choices - Service Delivery	1,596.50
23,675.47	Jack Martin Court	-
-	Brokerage - RTWSA	26,648.60
-	NDIS Readiness Grant	10,000.00
11,860.39	Sundries	13,066.82
10,601.88	Interest	10,259.24
240.00	Rental	-
\$ 1,799,186.97		\$ 2,339,506.97

WEST COAST COMMUNITY SERVICES INC
INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 30TH JUNE, 2019

2018	<u>EXPENDITURE</u>	2019	
17,369.46	Helping Hand - Service Delivery	23,640.00	
6,745.25	My Choice - Service Delivery	3,902.00	
61,069.40	HACC Under 65	47,473.37	
131,599.71	Home Care Packages	319,272.41	
268,863.16	CHSP - over 65	385,007.71	
7,469.50	National Disability Insurance	196,394.06	
117,493.08	NDIS Small Business Solution Grant	40,355.89	
38,098.75	Country Health Connect - Service Delivery	2,010.00	
114,351.45	Disability SA - ISS - Service Delivery	14,499.60	
591,087.38	Wages	791,169.35	
54,691.70	Superannuation	75,023.52	
16,133.45	Workcover	17,441.97	
15,877.31	Staff Development, Training and Amenities	16,509.73	
27,078.68	Motor Vehicle Expenses	46,994.13	
5,382.08	Travel and Accommodation	6,695.99	
10,402.16	Repairs & Maintenance – Plant & Equipment	13,427.62	
27,120.20	Information Technology	47,494.70	
70,221.28	Rent & Rates	73,116.37	
708.38	Building Maintenance	2,508.25	
1,735.00	Cleaning	2,100.00	
16,594.00	Insurance	22,131.41	
4,447.66	Electricity	5,291.09	
13,741.26	Printing and Stationery	20,045.29	
23,742.40	Advertising & Promotion	17,131.41	
15,812.16	Telephone & Fax	20,323.29	
1,252.82	Postage	3,301.65	
38,048.07	Audit and Legal	15,699.00	
671.01	Bank Charges	1,856.83	
3,744.13	Subscription	6,018.07	
10,027.00	Depreciation & asset write off	7,156.00	
201.19	Networking	2,028.81	
2,147.85	Occupation Health & Safety	3,423.62	
8,304.43	Fringe Benefits Tax	8,304.00	
4,553.80	Provision for Holiday and Long Service Leave	31,755.35	
-	Provision for doubtful debts	1,000.00	
445.00	Strategic Planning	1,100.00	
16,575.57	Jack Martin Court	-	
641.82	Sundries	4,049.48	
<u>\$ 1,744,447.55</u>		<u>\$ 2,295,651.</u>	
<u>\$ 54,739.42</u>	SURPLUS FOR THE YEAR	<u>\$ 43,855.</u>	

WEST COAST COMMUNITY SERVICES INC
BALANCE SHEET
FOR THE YEAR ENDED 30TH JUNE, 2019

<u>2018</u>	<u>Accumulated Fund</u>	<u>2019</u>	
183,102.16	Balance brought forward 01/07/2018	237,841.58	
54,739.42	Surplus for the year	43,855.00	
<u>\$ 237,841.58</u>			<u>\$ 281,696.58</u>
	<u>Fixed Assets (at estimated value or cost)</u>		
10,541.00	Computers	10,541.00	
-	Less Accumulated Depreciation	3,511.00	
<u>\$ 10,541.00</u>			<u>\$ 7,030.00</u>
13,985.00	Caravan	13,985.00	
3,433.00	Less Accumulated Depreciation	4,488.00	
<u>\$ 10,552.00</u>			<u>\$ 9,497.00</u>
25,901.00	Shed	25,901.00	
8,631.00	Less Accumulated Depreciation	11,221.00	
<u>\$ 17,270.00</u>			<u>\$ 14,680.00</u>
-	Tumby Bay Office	26,433.00	
-	Less Accumulated Depreciation	-	
<u>\$ -</u>			<u>\$ 26,433.00</u>
<u>\$ 38,363.00</u>			<u>57,640.00</u>
	<u>Current Assets</u>		
213,351.11	Term Deposit	217,855.00	
2,426.81	Bendigo Card	3,544.65	
36,665.60	Bendigo Operating	15,259.78	
158,717.65	Bendigo Holding	372,699.06	
82,000.24	Sundry Debtors (Less Prov Doubtful Debts \$1000)	175,271.32	
10,551.42	Prepayments	5,336.28	
<u>503,712.83</u>			<u>\$ 789,966.09</u>
<u>\$ 542,075.83</u>	TOTAL ASSETS		<u>\$ 847,606.09</u>
	<u>Current Liabilities</u>		
166,210.93	Sundry Creditors	398,625.35	
17,506.92	Grants Unexpended	13,500.00	
24,965.59	Accrued Wages	26,478.00	
95,550.81	Provision for Holiday & Long Service Leave	127,306.16	
<u>\$ 304,234.25</u>	TOTAL LIABILITIES		<u>\$ 565,909.51</u>
<u>\$ 237,841.58</u>	EXCESS OF ASSETS OVER LIABILITIES		<u>\$ 281,696.58</u>

**WEST COAST COMMUNITY SERVICES INC
CASH FLOW STATEMENT
FOR THE YEAR ENDED 30TH JUNE, 2019**

2018		2019
	Reconciliation of Net Cash provided by Operating Activities	
54,739.00	Surplus for the year	43,855.00
10,027.00	Depreciation	7,156.00
-	Doubtful Debts	1,000.00
173,705.00	Increase/Decrease in Creditors	199,415.00
- 55,027.00	Increase/Decrease in Debtors & Prepayments	- 89,056.00
- 7,295.00	Increase/Decrease in Employee Benefits	31,755.00
<u>\$ 176,149.00</u>	Net Cash Flow from Operating Activities	<u>\$ 194,125.00</u>
	Cash Flow from Operations	
1,910,426.00	Receipts from Services and Subsidies	2,410,476.00
10,602.00	Interest	10,259.00
<u>\$ 1,921,028.00</u>		<u>\$ 2,420,735.00</u>
666,321.00	Payment for Wages	850,368.00
1,078,558.00	Payment for Goods & Services	1,376,242.00
1,744,879.00		2,226,610.00
<u>\$ 176,149.00</u>		<u>\$ 194,125.00</u>
	Cash Outflow from Investing	
10,541.00	Purchase Plant & Equipment	26,433.00
28,588.00	GST	- 30,506.00
39,129.00		- 4,073.00
<u>\$ 137,020.00</u>	Net Cash Flow	<u>\$ 198,198.00</u>
274,141.00	Cash at Beginning	411,161.00
137,020.00	Net Cash Inflow	198,198.00
<u>\$ 411,161.00</u>	Cash at End	<u>\$ 609,359.00</u>
	Cash at End	
213,351.00	Term Deposit	217,855.00
2,427.00	Bendigo Card	3,545.00
36,666.00	Bendigo Operating	15,260.00
158,717.00	Bendigo Holding	372,699.00
<u>\$ 411,161.00</u>		<u>\$ 609,359.00</u>

WEST COAST COMMUNITY SERVICES INC

NOTES TO AND FORMING PART OF THE ACCOUNTS FOR THE YEAR ENDED 30th JUNE 2019

1. STATEMENT OF ACCOUNTING METHODS

The accounts have been prepared in accordance with the following accounting standards:

AASB 110 Events after Balance Sheet date
AASB 1031 Materiality

And the requirements of the Associations Incorporations Act (SA).
The accounts have been prepared on the basis of historical costs and do not take into account changing money values, or, except where stated, current valuation of non-current assets.

Income, expenditure and fixed assets are shown exclusive of GST where the GST is required to be paid to, or claimed from the Australian Taxation Office.

2. TAXATION

The organisation is exempt from paying income tax but is registered under the Goods and Services legislation.

3. GOING CONCERN

The organisation is reliant on continual government funding to enable it to operate. Should this funding be withdrawn prematurely then a potential liability could exist for the payment of rent and vehicle leases.

4. FIXED ASSETS

Assets costing less than \$2,000 each are fully expensed when purchased. Other assets are depreciated over their effective life.

5. ACCREDITATION

The service has received accreditation under the Aged Care Act for 3 years to May 2022.

6. EMPLOYEE BENEFITS

Annual Leave is measured at the amount unpaid at the reported date at current remuneration values.

Long Service Leave is recognized after seven years service.



**HAZEAL
NEWMAN
&
ASSOCIATES**

*Accountants
& Business
Consultants*

**INDEPENDENT AUDIT REPORT
TO THE MEMBERS OF
WEST COAST COMMUNITY SERVICES INC
FOR THE YEAR ENDED 30th JUNE, 2019**

Report on the financial report

We have audited the accompanying financial report, being a special purpose financial report, of West Coast Community Services Inc – which comprises the balance sheet as at 30th June 2019, and the income statement for the year then ended, and a summary of significant accounting policies.

The responsibility of those charged with governance for the financial year

Those charged with governance of the entity are responsible for the preparation and fair presentation of the financial report and have determined that the financial statements which form part of the financial report are appropriate to meet the financial reporting requirements and are appropriate to meet the needs of the members. The responsibility also includes establishing and maintaining internal control relevant to the preparation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian auditing standards. These auditing standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

Liability limited by a scheme approved under Professional Standards Legislation.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by those charged with governance, as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the financial reporting responsibilities under the constitution. We disclaim any assumption of responsibility for any reliance on this report to any person other than the members, or for any purpose other than that for which it was prepared. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

Audit Opinion

In our opinion, the financial report presents fairly in all material respects, and gives a true and fair view of the financial position of West Coast Community Services Inc as of 30th June 2019, in accordance with Australian accounting standards, including the Australian accounting interpretations.

Dated 20th August 2019



.....
Michael J Sanders F.C.P.A

*Please join us in creating the best possible lives for people to
continue living their own life in their own community on
Eyre Peninsula.*

*This really is an exciting time for
West Coast Homecare.*



Ph: 86 822 177